

COVID 19 Distancing Policy statement. UPDATED 01.04.2021

Version4 amended in line with new Government legislation & law enforced 14.10.2020 RM3.

- Please only use the front restaurant door (Opposite road) for entry inside and the function entrance for exit and smoking in the gardens. This is encouraging a one-way system to reduce crossing footfall.
- Table service is provided for drinks, service & payment. You may look what is on view at the bar but please do not touch the bar counters a maximum of two people per hatch are allowed at the bar to view products on offer. You will not get served at the bar under new government guidelines/law enforced 24.09.2020.
- We are offering full table service throughout your dining experience, please bear with us on busy periods!
- Please do not proceed to the carvery, once ordered at your table we will call you up to the carvery at the earliest opportunity, we are only allowing one table at the carvery at a time. The objective behind this to stop queues, avoid transmission of stationary handling, less interaction with staff, less plate handling by third parties, creating a safer covid environment. There is alcohol hand sanitiser touch free sprays next to the carver and disposal gloves to wear. **You must sanitise your hands prior to handling carvery utensils, if you do not want to use the spray or gloves, a team member must plate your meal.**
- We are not offering 'garden service' please follow our one-way system in/out the building. Thank you
- Toilets in our restaurant are exclusively for female use only and function room toilets are exclusively for male use only. This is to reduce footfall in corridors and encourage social distancing. Unless a function is taking place, both toilet blocks will be fully reinstated for that particular shift. (I.e., Intimate wedding)
- Please respect our COVID-19 rules to reduce the potential risk of transmission and always adhere to the proper covid-19 code of conduct. **Wash Hands | Wear mask when moving around | Adhere to one-way system | Respect.**
- We politely ask you to remain seated at your table at all times, please don't socialise around other tables. **You must wear your mask when getting up from your table for this is now the law, please adhere to this.**
- Our chefs will always be wearing latex gloves and during service front of house.
- Children must always be seated and supervised at all times. Do not allow your children to play/roam inside.
- **Under NO circumstances can you join tables together, ignoring our risk assessment is breaching the Coronavirus ACT 2020. All safety measures are put into place to protect everyone. Please respect this & abide the law!**

This policy statement could be updated at any time following government guidelines and/or mandatory updates to safely work in line with COVID-19. Most policies are legally enforced please respect this.

Table dining, Cutlery and Napkin disposal

In the interest and safety of all stakeholders we have made some minor dining amendments and the following practices are in place.

- Cutlery will be sealed in a box on your table complimented with individual alcohol wipes for each person as well as napkins, to reduce cross contamination we will not lay the table.
- If you require wine or water glasses, please do not hesitate to ask any member of waiting staff and we will gladly make arrangements for this service.
- All team members as a rule will wash their hand every time, they uplift plates/cutlery and used glasses. We shall endeavour to uplift glass ware at the base to avoid fingers going into the glass, additional 20-minute cleaning cycle is also required as well. Customer confidence is paramount.
- No member of staff will uplift napkins, prior to uplifting plates a waiting member of staff will arrive at your table and kindly ask you to dispose of your napkin into a small bag provided so the contents can be immediately disposed to reduce cross contamination.
- On departure your table will be thoroughly cleaned with D10 steriliser and all fabric lightly sprayed with Dettol fabric spray to kill 99.9% of bacteria.

Please bear with us on busy periods and most importantly please do not take offence to our cleaning schedule we want you to enjoy your dining experience adhering to covid-19 hygiene. We thank you for your cooperation and understanding.

We are doing our bit, please do yours. Enjoy your dining experience with us