

THE PUNCH BOWL

EAT, DRINK AND RELAX IN STYLE

COVID 19 Distancing Policy statement. UPDATED 19.07.2021

The easing of lockdown Monday 19th July 2021 (Restaurant)

The long day most people have been waiting for, we are apprehensive with the latest rise in cases but accept the staging process the government have enrolled.

- The QR check-in will still be available for customers on the entrance to scan should they want to, we will not ask you for any details or request you scan, this is now at your discretion.
- There will be no one way system anymore, please give way to oncoming guests walking inside and toilet corridor.
- Masks do not have to be worn, but we respect peoples preferred choice on this subject, this policy also applies to our staff. Please respect the mask policy and if people prefer to wear masks this must be respected.
- Table service is provided for drinks, service & payment however we will allow a maximum of two people per hatch at the bar to view products on offer and get served if you would prefer to go to the bar. Sunday service both bars will be open, and guests will be asked to order drinks at busy periods.
- We are offering full table service throughout your dining experience, excluding Sundays.
- Please do not proceed to the carvery, once ordered at your table we will call you up to the carvery at the earliest opportunity, we are only allowing one table at the carvery at a time. The objective behind this to stop queues, avoid transmission of stationary handling, less interaction with staff, less plate handling by third parties, creating a safer covid environment. There are alcohol hand sanitiser touch free sprays next to the carver and disposal gloves to wear. **You must sanitise your hands prior to handling carvery utensils, and plastic PPE gloves are still available if you want to use them.**
- We are not offering full 'garden service' however our outside will be available on sunny Sundays 😊
- Please respect our COVID-19 rules to reduce the potential risk of transmission and always adhere to the proper covid-19 code of conduct. The rules may have been eased but we want everyone to enjoy their visit with us.
- Please do not socialise around other tables, will appreciate everyone has different opinions on COVID-19 but social distancing is still paramount, and for people that do prefer to shield this policy needs to be respected.
- Our chefs will always be wearing latex gloves and during service front of house.
- Children must always be seated and supervised at all times. Do not allow your children to play/roam inside.
- **Under NO circumstances can you join tables together, we are allowing larger parties again and the largest table we have has a capacity of 9. Parties larger than this will be all in close proximity. Large parties must ring in advance to book.**

Table dining, Cutlery and Glassware

In the interest and safety of all stakeholders we have made some minor dining amendments and the following practices are in place.

- Cutlery will be formally laid back onto tables, however glassware will not, wine glasses are available on request.
- If you require wine or water glasses, please do not hesitate to ask any member of waiting staff and we will gladly make arrangements for this service.
- All team members as a rule will wash their hand every time, they uplift plates/cutlery and used glasses. We shall endeavour to uplift glass ware at the base to avoid fingers going into the glass, additional 20-minute cleaning cycle is also required as well. **Customer and staff confidence is paramount.**
- On departure your table will be thoroughly cleaned with D10 steriliser, and all fabric lightly sprayed with Dettol fabric spray to kill 99.9% of bacteria.

Please bear with us on busy periods and most importantly please do not take offence to our cleaning schedule we want you to enjoy your dining experience adhering to covid-19 hygiene. We thank you for your cooperation and understanding.

We are doing our bit, please do yours. Enjoy your dining experience with us we've missed all our customers and delighted to reopen our doors, making it safe for everyone 😊